Outcomes and metrics

For each metric other than patient experience, please provide details of the expected outcomes and benefits of the scheme and how these will be measured.

Metrics	Metrics measurement	Delivery Board Responsible	Metrics outcome / benefit
Admissions of older people to residential care	Based on admissions to council funded permananent long term care and will be monitored through both the proactive care board	Proactive Care Delivery Board	There will be a reduction in admissions to permanent long term care over and above estimated growth in population through integrated intermediate care, neighbourhood teams, 7 day working and prevention schemes
Proportion of older people still at home over 91 days	Measures the benefit to individuals from reablement, intermediate care and rehabilitation following a hospital episode. Data is available on an annual basis and will be monitored through the proactive care board	Proactive Care Delivery Board	An increasing number of people will be maintained to live at home through integrated intermediate care, neighbourhood teams and 7 day working schemes
DTOC from ULHT acute hospital (including health and social)	This is based on ONS Population stats for 18 years over and is measuring health and social care reasons for DTOC from main acute hospital (ULHT). The monitoring will be undertaken on a monthly basis via the unscheduled care board	Unscheduled Care Delivery Board	There will be a reduction in the DTOC over and above estimated growth in population. This will support an easing of pressures on acute hospital beds.
Avoidable Emergency Admissions	Awaiting national baseline information	Unscheduled Care Delivery Board	Although the baseline figure is not yet available intermediate care, neighbourhood teams and 7 days working should support a reduction in emergency avoidable admissions
Patient Experience Metrics	Awaiting National Metrics publication	Proactive Care Delivery Board	All the schemes should support an improvement in patient experience of health and social care
Local metric - Proportion of people feeling supported to manage their (long term) condition	This measure is based on the GP patient survey question 'In the last 6 months, have you received enough support from local services/ organisations to help manage your long term condition	Proactive Care Delivery Board	All the schemes should support an increase in the proportion of people who feel that they are supported to manage their long term conditions

Area	Delayed Transfers of Care	Emergency Admissions	Effectiveness of Reablement	Admissions to residential and nursing care	Patient and service User experience	Proportion of people feeling supported to manage their (long term) condition
Intermediate Care	x	x	x	x	x	x
Neighbourhood Teams	x	x	x	x	x	x
7 day working	x	x	x	x	x	x
Prevention				x	x	x

For the patient experience metric, either existing or newly developed local metrics or a national metric (currently under development) can be used for October 2015 payment. Please see the technical

It is the intention to use the National Metrics once it has been published

For each metric, please provide details of the assurance process underpinning the agreement of the performance plans

The monitoring and assurance of delivery will be undertaken by the Joint Commissioning Board and the under-pinning delivery Boards as outlined within the Governance section of the BCF plan. This

If planning is being undertaken at multiple HWB level please include details of which HWBs this covers and submit a separate version of the metric template both for each HWB and for the multiple-

N/A

Metrics		Current Baseline (as at….)	Performance underpinning April 2015 payment	Performance underpinning October 2015 payment
Permanent admissions of older people (aged 65 and over) to residential and nursing care homes, per 100,000 population	Metric Value	784.6		733.1
	Numerator	1215	N/A	1214
	Denominator	155115		165597
		(April 2012 - March 2013)		(April 2014 - March 2015)
Proportion of older people (65 and over) who were still at home 91 days after discharge from hospital into reablement / rehabilitation services	Metric Value	72.40%		76%
	Numerator	653	N/A	761
	Denominator	902		1000
		(April 2012 - March 2013)		(April 2014 - March 2015)
Delayed transfers of care from hospital per 100,000 population (average per month)	Metric Value	262.99	247.67	247.79
	Numerator	1523	1476	1493
	Denominator	579100	595943	602520
		Oct 12 - March 13	(April - December 2014)	(January - June 2015)
Avoidable emergency admissions (composite measure)	Metric Value	1220.44	1190.69	1190.79
	Numerator	8773	8813	8913
	Denominator	718838	740158	748490
		Oct 12 - March 13	(April - September 2014)	(October 2014 - March 2015)
Patient / service user experience		Pending national publication	N/A	Pending national publication
Proportion of people feeling supported to manage their (long term) condition - **Query on baseline data o/s with CCG's**	Metric Value	63%		64%
	Numerator	9418		9600
	Denominator	14933		15000
		July 2012 - March 2013	N/A	July 2014 - March 2015